

Welcome to Montserrat, "the Other Emerald Isle" for what will surely be a unique and memorable experience and stay on Montserrat.

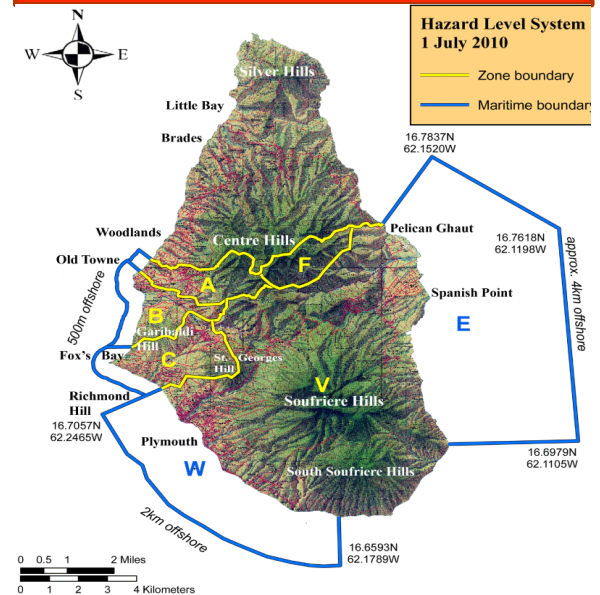
We trust that your stay with us will be a pleasant and eventful one – whether diving, snorkeling or kayaking our volcano-inspired waters or relaxing on our secluded beaches and "liming" with our friendly residents.

Montserrat is an Overseas Territory of the United Kingdom. Consular services that would normally be provided by an Embassy or High Commission are provided by the local government.

The following is a guide on what you should do in the unlikely event that you encounter difficulties during your stay in Montserrat.

- Listen to ZJB (Radio Montserrat) Broadcasts on 88.3 FM or 95.5 FM
- Stay in contact with your local hosts
- Follow the advice given by ZJB

**Prepared By:**  
**Governor's Office**  
 8 Farara Plaza  
 Brades,  
 Montserrat  
 Tel: 1 (664) 491-2688/2689  
 Fax: 1 (664) 491-8867



<b>Consular Situations</b>	<b>Who You Should Contact</b>	<b>Contact Details</b>	<b>Time</b>
Travel company or airline collapses	Your travel company in the first instance Office of the Deputy Governor	1 (664) 491-9202	Mon – Fri 8:00 a.m. - 4:00 p.m.
Consular assistance in the event of a natural disaster	Office of the Deputy Governor Governor’s Office Governor’s Office Duty Officer	1 (664) 491 -9202 1 (664) 491 -2688 1 (664) 492 -1407	Mon – Fri 8:00 a.m. – 4:00 p.m Accessible at anytime
Death of a visitor	Royal Montserrat Police Force	999 or 1 (664) 491-2555/2355/2556/4255	Always Open
Kidnaps and hostages	Royal Montserrat Police Force	999 or 1 (664) 491-2555/2355/2556/4255	Always Open
Missing person	Fire, Search and Rescue Royal Montserrat Police Force	911 or 1 (664) 491-7790 999 or 1 (664) 491-2555//2355/2556/4255	Always Open
Passports (Lost, stolen and replacements)	Office of the Deputy Governor Governor’s Office Royal Montserrat Police Force (Immigration Dept.)	1 (664) 491-9202 1 (664) 491 2688 1 (664) 491-9122	Mon – Fri 8:00 a.m. -4:00 p.m.
Repatriation (Medical)	Ministry of Health	1 (664) 491-2552/2802	Always Open
Child abduction	Royal Montserrat Police Force (Criminal) Community Services (Social)	999 or 1 (664) 491-2555/2355/2556/4255 1 (664) 491-3895/8142	Always Open Mon – Fri 8:00 a.m.-4:00 p.m.
Prisoners and detainees	Her Majesty’s Prison	1 (664) 491-2286	6:00 a.m. -6:00 p.m.
Rape/sexual assault	Royal Montserrat Police Force (Criminal) Ministry of Health Community Services (Social)	999 or 1 (664) 491-2555/2355/2556/4255 1 (664) 491-2552/2802 1 (664) 491-3895/8142	Always Open  Mon – Fri 8:00 a.m.-4:00 p.m.
Victims of crime	Royal Montserrat Police Force	999 or 1 (664) 491-2555/2355/2556/4255	Always Open
Hospitalization	Ministry of Health	1 (664) 491-2552/2802	Always Open
Mental health	Ministry of Health	1 (664) 491-2552/2802	Always Open
Medical emergency (Ambulance needed)	Fire, Search and Rescue	1 (664) 491-7790/911	Always Open
Other visitor emergencies	Office of the Deputy Governor	1 (664) 491-9202	Mon-Fri 8:00 a.m.- 4:00 p.m.