



OFFICE OF THE DEPUTY GOVERNOR

#3 Farara Plaza
Brades, MSR1110
Montserrat, West Indies

Tel: 1-664-491-6524

Fax: 1-664-491-9751

Email: odg@gov.ms

10 January 2023

NOTICE

Government of Montserrat pensioners are advised that the Office of the Deputy Governor has commenced the verification of Life Certificates for the year 2023 using its What's App Life Certificate validation service.

To use this service, pensioners are required to add the following number to their Whatsapp 1-664-496-9202. Following this, pensioners should send a message indicating that you wish to complete the validation process. A member of staff will then communicate with you and ask that you present yourself via Video Call with a valid photo ID.

The service is available between 9:00am and 3:00pm Mondays to Fridays.

Please note that following the verification process, pensioners would not be required to physically submit a passport or any other form of identification to the Pensions Unit.

Individuals with questions can contact the ODG via telephone on 1-664-491-9202 or 1-664- 491-6523/24 or via its Whatsapp line.

The deadline for the submission of Life Certificates for pensioners is **Friday March 31st 2023**.

Alternatively, pensioners on island can complete and return their certificates along with a valid Photo ID to the Office of the Deputy Governor at Farara Plaza in Brades or by emailing the scanned documents to odg@gov.ms.

Life certificates can be obtained from the ODG office, via the Government of Montserrat website www.gov.ms or by sending a request to odg@gov.ms in Brades.

Government of Montserrat pensioners are reminded that Life Certificates are to be updated annually to avoid any disruption in the payment of benefits.